



**WORK & TRAVEL 2012
EMPLOYER & POSITION DETAILS**



HOST COMPANY DETAILS		JOB DETAILS	
Company Industry	Hospitality, Tourism & Entertainment	Job Title	Server
Employer	Gaylord Opryland Resort and Convention Center	Ideal Start Date	May 7 th – June 12 th 2012
Location	Nashville, TN	Ideal End Date	Sep 7 th – Sep 15 th 2012
http://www.gaylordhotels.com/gaylord-opryland/index.html		Salary	\$3 + tips/ 32-40 hr week Overtime possible
Housing Informations	Housing is provided by sponsor company		

JOB DESCRIPTION

Main Tasks / Responsibilities	<p>Job Summary:</p> <p>This position will take accurate orders, serve food and beverage items in a timely manner provide information about menu items and ensure guest satisfaction.</p> <p>Job Responsibilities:</p> <ul style="list-style-type: none"> • Ensure all tables are set properly prior to guest arrival. • Present menus to guests and answer questions about menu items, making recommendations upon request. • Take food and beverage orders from guests. Up-sell orders by suggesting appropriate additions to orders to maximize sales and guest satisfaction. • Enter orders into computer order system. Ensure food is prepared correctly prior to serving. • Follow up with table to ensure guest satisfaction throughout meal. Serve and replenish beverages and other accessories throughout the meal. • Prepare guest checks ensuring correct orders are listed and totaled. Return promptly with change and receipt having followed the proper cash or credit procedures. • Demonstrate product knowledge and assist in training new servers and server assistants. • May transport food orders from the kitchen to the appropriate guest. • Complete daily side work duties as assigned. • Assist Server Assistants in clearing and resetting tables as needed. • Perform other duties as assigned.
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HOST COMPANY PREFERENCE AND REQUIREMENTS OF IDEAL PARTICIPANT

Skills / Knowledge/ Language Proficiencies	<ul style="list-style-type: none"> • Advanced English skills are required • 100 % Drug free workplace • Positive attitude - appropriate behavior is a MUST • Smile, Teamwork, Attitude, Reliability, Service with a Passion • Discretion and independent judgment. • Identify and distinguish colors. • Stand for long periods of time. • Walk extended distances; lift/carry 6-25 lbs. • Reach hands and arms in any direction. • Kneel and/or stoop repeatedly
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